



Warranty certificate for the Scandic® Rainwater system

SC RoofArt SRL grants:

- **30 years warranty** for oxidation resistance and **15 years warranty** for color maintaining from the date of sale for all elements and accessories of rainwater systems of the Scandic 150/100 and Scandic 125/87 range made of GreenCoat RWS (SSAB) pre-painted steel sheet
- **10 years warranty** from the date of sale for all elements and accessories of rainwater systems of the Scandic 150/100 and Scandic 125/87 range made of zinc coated steel sheet

1. The warranty is valid for the Scandic 150/100 and Scandic 125/87 systems, installed by a construction company specialized in the field, strictly according to the RoofArt assembly instructions to be found on the website or in the specific brochure.
2. The warranty is valid only if the manufacturer's instructions on transport, handling, storage, assembly and post-assembly maintenance have been complied with.
3. The warranty does not include damages caused by the following causes:
 - Inappropriate installation, failure to comply with the assembly instructions;
 - Use of the angle grinder for the installation works of RoofArt products;
 - Use of the rainwater system elements for other purposes than collecting rainwater from the roof;
 - Use of items from other manufacturers in combination with RoofArt products;
 - Inappropriate storage of products until assembly.
4. The guarantee is granted for the rainwater systems of the Scandic 150/100 and Scandic 125/87 ranges, of the given invoice.
4. The warranty is granted to the seller's clients, the buyers of such products.

During the warranty period, the manufacturer ensures the removal of all defects by replacing the items subject to the warranty with new ones from its own stock, only if it is proved that the defects are due to the fault of RoofArt.

The occurrence of the degradations shall be informed within 10 days from the time of the occurrence, at the authorized point of sale.

The claimant must submit the warranty certificate and the documents confirming the purchase of the products (invoice, receipt, etc.).

If the warranty certificate has been lost, the cost of team intervention and the value of defective parts shall be paid by the buyer.

The buyer shall offer RoofArt representatives the opportunity to see and analyze the defects at the place where the products had been assembled.

Warranty certificate for the Umbrella® metal tile, tinsmith elements and flat metal sheet

Warranty certificate for the PLX long strip roofing

A. SC RoofArt SRL provides:

1. For metal tile, tinsmith elements and flat metal sheet Umbrella Premium Nordic Matt (metal sheet of 0.53mm thick, GreenCoat Mica BT, 275gr zinc):
 - **40 years warranty** for oxidation resistance and **30 years warranty** for color maintaining and exfoliation of the paint, according to the warranty conditions of the raw material manufacturer SSAB Sweden.
2. For metal tile, tinsmith elements and flat metal sheet Umbrella Structured Matt (metal sheet of 0.50mm thick, V-Matt High Durable Polyester, 225gr zinc):
 - **20 years warranty** for oxidation resistance and **15 years warranty** for color maintaining and exfoliation of the paint, according to the warranty conditions of the raw material manufacturer.
3. For metal tile, tinsmith elements and flat metal sheet Umbrella Standard Glossy (metal sheet of 0.47mm thick, Polyester, 225gr zinc):
 - **10 years warranty** for corrosion resistance and **10 years warranty** for color maintaining and resistance to the exfoliation of the paint, according to the warranty conditions of the raw material manufacturers.
4. For metal tile, tinsmith elements and flat metal sheet Umbrella Economic Glossy (metal sheet of 0.42mm thick, Polyester, 220gr zinc):
 - **5 years warranty** for corrosion resistance and **5 years warranty** for color maintaining and resistance to the exfoliation of the paint, according to the warranty conditions of the raw material manufacturers.
5. For PLX long strip roofing (metal sheet of 0.65mm thick, GreenCoat PLX Pro BT, 350gr zinc):
 - **40 years warranty** for oxidation resistance and **30 years warranty** for color maintaining and exfoliation of the paint, according to warranty conditions of raw material manufacturer SSAB Sweden.

B. Warranty Conditions:

1. The warranty is valid for the metal tile, the tinsmith elements and the flat metal sheet Umbrella, the PLX long strip roofing installed, specified at point A.
2. The client must prove by documents the purchase of the products and execution of the installation within maximum 2 (two) months from the purchase date.
3. The installation was executed in compliance with the technical specifications and assembly instructions issued by RoofArt SRL, applicable the date of sale, available on the website or in the specific brochure. The mounting slope of the metal tile shall be at least 14°.
4. From the date of sale and until the date of installation, the products have not been damaged or destructed by the fault of the buyer/carrier/because of the storage conditions (according to sections F13; F14).
5. The complaint has been prepared and sent on the grounds of the terms and conditions specified in chapter D.
6. The manufacturer's instructions for transport, handling, storage, installation and post-installation maintenance have been complied with (according to section B3).

C. Warranty Provisions:

1. The damage of the paint layer must be greater than 5 % of the individual area of the roof.
2. The warranty does not apply to the protective coating on the back of the sheet, to perforation resulting from oxidation on the back covered with protective coating (varnish) or to surfaces showing paint retouching.
3. Corrosion occurring on the cut and unprotected edges is a natural process for hot-dip galvanized steel products exposed to the outside environment and does not normally justify a claim.

D. Provisions on the Complaint:

1. Any complaint must be made in writing either to the product distributor or directly to RoofArt SRL and must be accompanied by legal documents certifying the purchase of the product and its assembly within 2 months from the purchase date.
2. The complaint shall be analyzed by RoofArt SRL and the client shall receive the decision of RoofArt SRL in writing, within 15 business days.
3. In order to grant the warranty, the client shall allow free access on site / to the intended place of use of the purchased product, of the authorized





representatives of RoofArt SRL and / or the raw material manufacturer, to ascertain if the prescribed handling, transport, storage and assembly conditions of the claimed products have been complied with.

E. Warranty Results

1. If the complaint has been informed within 10 days on the grounds of this agreement and has been accepted, RoofArt SRL shall replace the quantity of products claimed by the client or the person authorized by him free of charge (including and transport costs). Such quantity shall cover the need for replacement and proper operation exclusively of the products covered by the accepted complaint. RoofArt SRL shall also bear the installation costs at a calculated minimum price.
2. If the complaint has been informed after the term stipulated in this warranty agreement and has been accepted, RoofArt SRL shall replace the quantity of products claimed to the client or to the person authorized by him free of charge (including transport costs). Such quantity shall cover the need for replacement and proper operation exclusively of the products covered by the accepted complaint. In this case, RoofArt SRL shall not bear the installation costs.
3. In the event of a waiver, this Warranty Certificate does not cover direct, indirect or other damages.

F. Major Warranty Conditions

The warranty covers only those defects that occur in the normal operation of the product and does NOT apply if:

1. The products have been used in highly corrosive or chemically affected environments (e.g. high concentration of salt, saline fog, atmosphere with high ammonia content, permanent contact with water and corrosive substances, chemicals, smoke, ash, acid soil, animal fertilizer etc.).
2. The products have come into contact with metals that allow the formation of a galvanic pile (e.g. steel in contact with copper materials), wet concrete (except the use of concrete formwork used during concrete hardening), wet timber or acid soil.
3. The claimed defects occurred due to extreme weather conditions (e.g. hail, storm, heavy snow, sleet, showers, etc.), natural disasters (e.g. earthquake, floods, landslides), force majeure circumstances (e.g. war, riot, strikes, terrorist acts, restrictions on road /railway/air/naval transport) fire through the fault of the client, assembler or carrier.
4. The tools for assembly and fixing recommended by RoofArt SRL have not been used.
5. The products have been subject to mechanical or other deformations due to faulty transport, handling and storage (unless RoofArt SRL is responsible for such).
6. Cutting operations were performed on RoofArt SRL products pre-painted with abrasive disc or other cutting tools that cause excessive local heating of the processed part.
7. Any bending / processing of the Umbrella range products was performed at a temperature in the working /assembly area below the value stated below: Steel, -10°C for machine bending and + 5°C for manual bending. For PLX long strip roofing, not below -15°C.
8. The installation was executed beyond the 2 months term from the date of purchase – for the Umbrella metal tile or the PLX long strip roofing.
9. The warranty is valid when the products are properly maintained and the impurities and sediments collected in them are appropriately removed.
10. The roof metal accessory system is not fully purchased from RoofArt. Combining the RoofArt roof system with the accessories of different manufacturers can lead to the infiltration of moisture inside the roof due to their incompatibility; consequently RoofArt does not assume the responsibility thereof.
11. The metal waste (e.g. metal chips, chips or cutting debris) resulted from the installation has not been carefully and timely removed from the products.
12. The products have been treated with retouch paint or have been completely painted and the integrity of the layers, the color stability or color variations of the products and their surfaces are claimed.
13. The products have been assembled without enabling natural ventilation of the roof (the installation in an unventilated system leads to condensation on the inside of the material, which causes oxidation on the inside and premature damage to the materials). See sections F13, F14.
14. The defects were due to the installation (by the exclusive fault of the roofer or the self-directed installation), failing to comply with sections B2, B3, B4.
15. The metal tile panels have been stored for more than 36 hours from the date of purchase, stored in stack, on top of each other, without being separated after this period using spaces of maximum 25 mm (e.g. wooden slats).
16. The products have not been kept indoors and in well ventilated areas.

The person submitting the complaint must also submit the fully completed warranty certificate (including the data of the Distributor and the Roofer/Assembler) and the document confirming the purchase of the products (invoice, receipt, etc.).

In the absence of a warranty certificate, the cost of team intervention and the value of defective components will be borne by the buyer.

RoofArt SRL does not provide a warranty for the direct or indirect damages arising from the above conditions or as a result of their non-compliance.

This warranty certificate does not violate the clients' rights stipulated by the applicable laws.

For the provisions which have not been specified above, the Civil Code and the general contractual terms and conditions remain in force.

Distributor (name, registered office, tax code, stamp and signature) _____

Beneficiary (name, tax code, stamp and signature) _____

Delivery address _____

Invoice (invoice number, invoice date) _____

Roofer/Assembler (name, tax code, stamp and signature) _____

Date of the assembly completion _____

Address of the installation _____

SC RoofArt SRL,

